List of Tables

Table 1.1	RoI of common mobile computing projects as per IDC
Table 1.2	Annual (Measured) Productivity Growth for select Industries
Table 2.1	Before and after work culture at SkyChef
Table 2.2	Average annual labor productivity growth for Canada and the United
	States (1971-93)
Table 3.1	Technology Matrix
Table 3.2	World Internet usage and population statistics
Table 4.1	Common sets of compliance worldwide
Table 5.1	TCS: Areas of Operation
Table 5.2	Criteria for selection of consulting company
Table 5.3	Technologies deployed in Balfour
Table 5.4	Criteria for selection of consulting company
Table 5.5	Technologies deployed in BA
Table 5.6	Criteria for selection of consulting company
Table 5.7	Technologies deployed in SGN
Table 5.8	Operating areas and industry groups
Table 5.9	Service areas and products
Table 5.10	Criteria for selection of consulting company
Table 5.11	Technologies deployed by BG
Table 5.12	Criteria for selection of consulting company
Table 5.13	IT changes 1989-1995
Table 5.14	Transformation in employee roles
Table 5.15	Technologies deployed in BP
Table 5.16	Criteria for selection of consulting company
Table 5.17	Technologies deployed by Petrobras
Table 5.18	Areas of Operation of Capgemini
Table 5.19	Criteria for selection of consulting company
Table 5.20	Software deployed by HPCL
Table 5.21	Technologies deployed by HPCL
Table 5.22	Criteria for selection of consulting company
Table 5.23	Technologies deployed by ERG
Table 5.24	Criteria for selection of consulting company
Table 5.25	Technologies deployed by ERG
Table 6.1	Benefits from outsourcing
Table 6.2	Possible problems in outsourcing and their associated causes