

<b>Name:</b> <b>Enrolment No:</b>	
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<b>Course: TRAV 8008– Airport Operation Management</b> <b>End Term Examination, August, 2020</b>	
<b>Programme: M.B.A (AVM)</b> <b>TRAV8008 Airport Operation Management</b> <b>Time: 3 hrs.</b>	<b>Semester: IV</b>  <b>Max. Marks: 100</b>

<b>Section A (All Questions are Mandatory)</b>			
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1	Define/explain any 5 of the following as per Airport Operation Manual <ul style="list-style-type: none"> <li>a) Check-in Concourse</li> <li>b) Disembarkation</li> <li>c) Embarkation</li> <li>d) International Airport</li> <li>e) Person with Disabilities</li> <li>f) Public Authorities</li> </ul>	[5x6=30]	<b>CO 1 &amp; CO2</b>
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<b>SECTION B (Attempt 5 Questions) Short Notes</b>			
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2	Write/Explain in brief the following in the context of Airport Operation Management <ul style="list-style-type: none"> <li>a) Discuss the objectives and responsibilities of estate management and terminal management.</li> <li>b) What are the various dos and don'ts at the airside?</li> <li>c) Discuss the maintenance management policy of estate management.</li> <li>d) Discuss about the inspection duties of weekly dedicated group.</li> <li>e) What are the function of the terminal operation manager?</li> </ul> <p style="text-align: center;">OR.</p> <p style="text-align: center;">List out steps to be taken on receipt of Bomb Plantation call in Aircraft of a departing flight</p>	[10x5=50]	<b>CO 1 &amp; CO2</b>
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<b>SECTION C (attempt Any one Questions)</b>			
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3.	Reply in detail any one questions as given below <ul style="list-style-type: none"> <li>a) Discuss the basic principle of performance standard and target setting and their measurement.</li> </ul>	[20x1=20]	<b>CO 4 (integration of CO1,2 &amp; 3)</b>
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OR

Discuss about the terminal contingency plan and standard operating procedure.