

Name:	 UPES UNIVERSITY WITH A PURPOSE
Enrolment No:	

UNIVERSITY OF PETROLEUM AND ENERGY STUDIES

Online End Semester Examination, May 2021

Course: Public Administration I

Program: BA Public Policy and Administration (2020-23)

Course Code: BAPP 1006

Semester: I

Time: 03 hrs.

Max. Marks: 100

Instructions: Read All the instructions carefully

SECTION A

1. Each Question will carry 5 Marks

2. Instruction: Complete the statement / Select the correct answer(s)

3. Attempt all the questions in this section.

S. No.	Very Short Answer Type.	Marks	CO
Q 1	Rationality is the basis of 1. Charismatic authority 2. Traditional authority 3. Legal authority 4. Moral authority Choose the correct codes (a) 1 & 3 (b) 2 & 3 (c) Only 3 (d) 3 & 4	5	1
Q 2	Which of the following are findings of Hawthorne experiments? 1. Workers are not related and not isolated and unrelated individuals 2. Workers are motivated not only by economic factors 3. Workers productivity is governed by the physical working conditions 4. The workers tend to form informal groups Choose the correct codes a. 1,2,3 & 4 b. 1,2 & 4 c. 1,2 & 3 d. 2, 3 & 4	5	1
Q 3	The human relations theory focused on the 1. Physiological factors 2. Social factors 3. Economic factors 4. Psychological factors	5	1

	Choose the correct codes a. 1&2 b. 2&3 c. 2&4 d. 2,3 &4		
Q 4	Who coined the acronym POSDCORB a. Gulick and Urwick b. Urwick c. Gulick d. Henry Fayol	5	1
Q 5	Bureaucracy is based on a. Personal Authority b. Corporate Authority c. Traditional Authority d. Charismatic Authority	5	1
Q.6	Which of the following is not core values of Public Administration? a. Equity b. Efficiency c. Effectiveness d. Bureaucracy	5	1
SECTION B			
	1. Each question will carry 10 marks 2. Instruction: Write short / brief notes 3. All the Questions are compulsory in this section.		
Q. 7	Describe the merits and demerits of Centralization.	10	2
Q. 8	Summarize the techniques of scientific management.	10	2
Q. 9	Explain POSDCORB.	10	3
Q. 10	Demonstrate the 4P formula.	10	3
Q. 11	Determine the various functions of the Supervisor	10	4
SECTION-C			
	Long Answer Type Questions. Attempt any ONE Question.		
Q. 12	Define Decentralisation. Discuss the various characteristics, merits and demerits. Suggest measures for effective Decentralization.	20	4

Q. 13	Define Good Governance and discuss the various characteristics. Critically evaluate the efficiency and functionality of Good Governance.	20	4
Q. 14	Examine Bureaucracy. Discuss the characteristics and rise of bureaucracy. Analyse the role of bureaucracy in modern day world.	20	4