

Name:

Enrolment No:



UNIVERSITY OF PETROLEUM AND ENERGY STUDIES
End Semester Examination (Online) - June, 2021.

Course: Air Cargo Management

Semester: II

Program: MBA AVM

Time: 03 Hours

Course code: TRAV 7004

Max. Marks: 100

SECTION A(30 Marks)

1. Each Question carries 5 Marks

2. Instruction: Complete the statement / Select the correct answer(s) / Answer the question

		CO
Q 1	I. The weight and volume of a compartment can be better utilized with _____ II. Write the formula to calculate volumetric weight.	CO 1
Q 2	List the three types of irregularities that can lead to claims for losses of or damage to cargo. a. _____ b. _____ c. _____	CO 1
Q 3	I. Define Minimum Charge. II. List three types of ULD's.	CO 1
Q 4	Identify the class of explosives permitted on cargo aircraft (mention the IMP code).	CO 2
Q 5	I. Define FCA. II. Identify the Class and Division of below mentioned Dangerous Good along with Cargo IMP code. a. Corrosive Material b. Poisonous Gases c. Infectious substances	CO 2
Q 6	Identify the base dimension of the following ULD's. 1. HMA	CO 2

2. FLA
3. AVE
4. PRA
5. AAP

SECTION B (50 Marks)

- 1. Each question carries 10 marks**
- 2. Instruction: Write short / brief notes**

Q7 Explain the below mentioned cargo rates

- a) Class Rates
- b) General Commodity Rates

CO3

Q8

DUBAI	ITEM	AE	DXB
	THB	AED	KGS
GLASSGOW		M	190.00
		N	30.95
		45	23.25
		100	13.90
		500	9.95
	0300	500	8.95
	2199	250	10.35
	2199	500	8.85
	2865	500	9.80
	3015	1000	12.20
	4214	500	9.20
	9998	100	6.65

CO3

	<p>Routing – Dubai (DXB) to Glasgow (GLA)</p> <p>Commodity – Carpets</p> <p>Gross Weight – 280 kg</p> <p>Dimensions – 5 boxes 100 * 50 * 30 cm each</p> <p>Calculate</p> <ol style="list-style-type: none"> Volume Weight Chargeable Weight Weight Charge 	
Q9	<p>Write short note on the below mentioned Incoterms</p> <ol style="list-style-type: none"> CIP FAS 	CO3
Q10	What is the role of freight forwarders in Air Cargo operations?	CO3
Q11	You are working as Manager in a reputed freight forwarding company. What steps you would take to build stronger relation with airlines and achieve higher ROI.	CO4
<p>Section C (20 Marks)</p> <p>1. Answer any One question. Each Question carries 20 Marks.</p> <p>2. Instruction: Write long answer.</p>		
Q 12	<p>Imagine you are working as Manager – Cargo Operations. Your handling agent is responsible for handling and loading cargo in your flights.</p> <ul style="list-style-type: none"> On flight AI 265 (DEL-JFK) one pallet of cargo PMC19861AI was planned. Another pallet PMC18961AI was, planned on flight AI 251 (DEL-FRA). Due to miscommunication, PMC18961AI was loaded on flight AI 265 and flown to JFK. Moreover, PMC19861AI was left on the Ramp by cargo staff <p>How would you ensure that such mistake do not happen again and the staff is properly briefed and trained to follow SOP's.</p> <p style="text-align: center;">OR</p> <p>You are working as Senior Manager in cargo department of Ground Handling company. Your client (airline) is not satisfied due to offloading of perishable cargo</p>	CO4

	and loss of revenue on certain flights. How would you investigate the matter and try to satisfy their operations head.	
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