



Name:

Enrolment No:

UNIVERSITY OF PETROLEUM AND ENERGY STUDIES

End Semester Examination, May 2023

Course: Public Administration I
Program: B.A. Public Policy and Administration
Course Code: BAPP 1006

Semester: II
Time : 03 hrs.
Max. Marks: 100

Instructions:

SECTION A
10Qx2M=20Marks

S. No.		Marks	CO
Q 1	The appropriate managerial behavior in a given situation depends on a wide variety of elements is: (a) Classical Approach (b) Quantitative Approach (c) Behavioral Approach (d) Contingency Approach	2	CO1
Q 2	Behavior that does not conform to generally social norms will be considered as: (a) Arrogant Behavior (b) Arbitrary Behavior (c) Ethical Behavior (d) Unethical Behavior	2	CO1
Q 3	A theory suggesting that people are motivated by a hierarchy of needs was advanced by: (a) Douglas Mc Gregor (b) Arthur D. Little (c) Abraham Maslow (d) F. W. Riggs	2	CO1
Q 4	The process by which a manager assigns some of his total work load to others is: (a) Decentralization (b) Delegation (c) Division of work (d) Centralization	2	CO1
Q 5	The Human-relation approach was the result of over-emphasized the character of scientific - movement approach. Name the leader of this approach: (a) Max-Weber (b) Elton Mayo (c) F.J Taylor (d) Roethlisborge	2	CO1

Q 6	Job satisfaction is closely related to organizational commitment and job environment. (a) true (b) false	2	CO1
Q 7	The learned and shared ways of thinking and doing things found among members of a society is known as: (a) Parochialism (b) Culture shock (c) Culture (d) Ethnocentrism	2	CO1
Q 8	The concept of “separation between politics and public administration” was first propounded by: (a) Aristotle (b) Woodrow Wilson (c) Karl Marx (d) Machiavelli	2	CO1
Q 9	The author of the famous essay “ The Study of Administration” was: (a) Dwight Waldo (b) Woodrow Wilson (c) Fredrick Taylor (d) Margaret Thatcher	2	CO1
Q 10	“Hawthorne effect” refers to increase in productivity because of: (a) Good physical working environment (b) Secure job (c) Presence of observers (d) None of these	2	CO1
SECTION B 4Qx5M= 20 Marks			
Q 11	Define Theory X and Theory Y.	5	CO2
Q 12	Explain POSDCORB.	5	CO2
Q 13	Define and Discuss Types of authority according to Max Weber.	5	CO2
Q 14	Summarize the techniques of scientific management.	5	CO2
SECTION-C 3Qx10M=30 Marks			
Q 15	Define and discuss Classical theory of management. Highlight the major characteristics and make a critical appraisal of the Classical theory of management.	10	CO3

Q 16	Define New Public Management. Highlight the characteristics and principles of new public management. Analyse how new public management is integrated in implementation of public policies.	10	CO3
Q 17	Define Decentralisation. Discuss the various characteristics, merits and demerits. Suggest measures for effective Decentralization. OR How can public administration effectively promote international cooperation and collaboration in addressing global challenges such as climate change, poverty, and conflict, while also respecting the sovereignty and autonomy of individual nations and communities?	10	CO3
SECTION-D 2Qx15M= 30 Marks			
Q 18	Define Good Governance and discuss the various characteristics. Critically evaluate the efficiency and functionality of Good Governance.	15	CO4
Q 19	Examine Bureaucracy. Discuss the characteristics and rise of bureaucracy. Analyse the role of bureaucracy in modern day world. OR How can public administration effectively engage with and respond to the needs and interests of marginalized communities, including indigenous peoples, refugees, and other historically disadvantaged groups?	15	CO4